

# Ryan Dumais

## Web Developer

Danielson, Connecticut US

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[in RDumais](#) [RDumais](#)

I am a hardworking individual with a passion of learning and programming.

### SKILLS

#### Web Development

[html](#) | [css](#) | [javascript](#) | [php](#) | [wordpress](#)

#### Reporting & Analytics

[sql](#) | [access](#) | [excel](#) | [vba/vb.net](#)

### WORK EXPERIENCE

#### Operations Specialist II at MAPFRE Insurance **December 2018 - Current**

<https://mapfreusa.com>

MAPFRE is a global insurance company that holds 90% of policy holders in Massachusetts.

- Assists in the development and maintenance of the Operations intranet portal web pages, containing monthly reports and dashboard content.
- Develops tools in Microsoft Excel or Access using Visual Basic Macro Programming.
- Meets with internal customers, performs research, determines requirements and creates project related documentation relating to process improvement initiatives.

#### IT Support Specialist at Linemaster Switch Corporation **January 2017- December 2018**

<https://linemaster.com>

Linemaster Switch Corporation is a small manufacturing company that produces foot switches for industrial and medical use.

- Development of SyteLine ERP system
- Development of custom web applications
- Desktop and on-site user support

#### System Administrator at American Legion Ambulance Fund **January 2017- Current**

<https://www.facebook.com/ALAFPost91>

ALAF is a local ambulance serving the Towns of Plainfield and Sterling, Connecticut.

- Maintain small LAN
- End-user training and support

### EDUCATION

Associates in **Web Design & Development** at Quinebaug Valley Community College **2012 - 2017**

**Grade:** 3.5

**Web Design & Development** at Three Rivers Community College **2016 - 2017**

**Grade:** 3.5

### PUBLICATIONS

**UPS Address Validation** in SyteLine User Network

**1 January 2017**

Published code that allows the implementation of UPS Street-level address validation in SyteLine ERP.

### INTERESTS

#### Baseball

Specifically: [red sox](#)

#### PC Gaming

Specifically: [wow](#) | [hearthstone](#)